Wyoming Valley Sanitary Authority Announces Late Payment Policy Revisions
Updates follow stormwater rate adjustments and initial payment extensions

HANOVER TOWNSHIP, Pa. (April 16, 2019) Wyoming Valley Sanitary Authority (WVSA) today announced it is temporarily waiving late payment penalties for first and second quarter residential bills. Customers will have until 4 p.m. Wednesday, June 5, 2019 to make payments with no penalty assessments. The extension allows customers more time to become acclimated with the stormwater billing process, satisfy unpaid balances, and request property inspections that may reduce their fee.

WVSA’s late payment policy applies to combined wastewater and stormwater bills and accounts billed for stormwater only. Customer accounts not paid in full will incur a 10% penalty retroactive to January 1 for nonpayment of first quarter bills, and a 10% penalty for nonpayment of second quarter bills. Second quarter bills will be mailed to property owners beginning Thursday, April 18.

In accordance with WVSA’s Rules & Regulations, all sanitary and stormwater payments are first applied to stormwater management. Sandy Bartosiewicz, Director of Budget and Finance, says this type of payment allocation helps WVSA meet its commitments to municipalities charged with fulfilling unfunded mandates.

“Noncompliance with these mandates has led and could lead to costly fines for municipalities,” says Bartosiewicz. “Our payment policy must also continue ensuring equitable distribution of costs for stormwater management services provided by WVSA.”

Customers can learn more about stormwater management and services being supported by the stormwater fee at wvsao.org/stormwater management. Residents preferring an onsite inspection of their property’s impervious area (IA) are encouraged to complete a technical inspection form, which can be obtained in the Stormwater Management section of wvsao.org, or by calling 570-820-WVSA (9872). WVSA’s stormwater technicians will review the property to ensure the IA calculation is accurate and make necessary adjustments that may lead to a stormwater fee reduction.

WVSA also offers convenient online payment options at wvsao.org/billing-services. For billing inquiries, customers may call 570-820-WVSA (9872).

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About the WVSA
The Wyoming Valley Sanitary Authority provides reliable, high-quality, and cost-effective wastewater treatment services for more than 172,000 Luzerne County residents. Founded in 1962, the WVSA is also now leading a regional approach to stormwater management—a collaborative measure to meet federal mandates aimed at protecting and enhancing the water quality of our local and regional water resources. Recognized for our commitment to environmental initiatives, collaboration, and community service, the WVSA is a proud recipient of the 2018 Governor’s Award for Local Government Excellence and the 2018 Governor’s Award for Environmental Excellence. To learn more about us, visit our website at www.wvsao.org.

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